

January 4, 2002

Shiloh Board of Education
Shiloh High School
21751 N. 575th St.
Hume, IL 61932

Greetings,

My husband and I would like to formally thank you for the privilege of working with Mark Smith and his students on our new kitchen cabinets. Mark was a pleasure to work with throughout the scope of the project, and the students were professional and mature beyond their years.

Several of the contractors in our area who have seen the cabinets share our sentiment on the quality of the workmanship. We are immensely enjoying our new kitchen, and we strongly support the continuation and accentuation of the program that allows your students to complete such a project.

We will be emailing pictures of the completed job to Mark in the near future. Once again, thank you very much, and please feel free to contact us at 630.983.3581 should you have any questions. Best wishes to you and your students in the coming year.

Sincerely,

Susan D. Cerra
Vice President – Client Services and Industry Relations
Tower Travel Management

Cc: Mark Smith